

# MCR Health Services Nondiscrimination Notice

MCR Health Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, disability or any other protected characteristic in its health programs and activities.

MCR Health Services provides free auxiliary aids to people with disabilities and those whose primary language is not English. Examples of these services include language assistance services, qualified interpreters, translated documents, oral interpretation and information in alternate formats.

Please speak with a patient services representative for additional information on utilizing these services.

If you believe that MCR Health Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability or sex you can file a grievance with the following individual.

Patient Relations Coordinator  
700 8th Avenue West, Suite 101  
Palmetto, FL 34221  
(941) 776-4000

You can file a grievance in person and by mail, fax or email. If you need assistance filing the grievance please contact the Corporate Compliance Officer at (941) 776-4000.

You can also file a complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201  
(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <https://hhs.gov/ocr/office/file/index.html>

